



Improve customer relationships, increase efficiency, and capture previously unbilled events caused by
RESIDENTIAL CONTAINER OVERLOADS.

Let drivers drive. We'll handle the rest.



Verif-Eye - Residential Overload

Automated overage detection specially designed for residential waste collection.

The Challenges

Overloaded residential carts are a persistent challenge for most haulers. In addition to the obvious environmental concerns, overloaded carts present safety issues, operational inefficiencies, and increased disposal costs. Contents in an overloaded cart are far more likely to escape the container before and during collection. Drivers may be forced to skip stops and helpers may incur additional risk when managing an overloaded cart and spilled contents. Skipping stops is never the end of the problem and servicing overloaded carts causes delays and excess collection volumes, affecting your bottom line. Managing overloads without documenting the process and engaging your customer means keeping your employees and the community at risk, adding time to an already tight route schedule, and missing out on billable revenue.

The Solution

Residential overages can be costly to any fleet. Verif-Eye® Residential Overload service by 3rd Eye® Digital allows haulers to automatically identify and document overloaded carts without driver or helper interaction.

With Residential Overload service, fleets can accurately detect and document each overloaded bin and associate the exception or collection event with a customer while drivers and helpers focus on doing their job.

When engaging customers who overfill their bins, photos and videos can help correct non-compliant behavior and/or validate additional fees pursuant to their contracts. For customers who routinely exceed the volume of their containers, documented proof makes conversations around bulk collection and on-demand service much easier. The resulting outcome is improved customer compliance with container volume guidelines, ultimately reducing environmental risk, increasing safety, and keeping routes on schedule.

3rd Eye Verif-Eye Residential Overload service helps you promote a cleaner, safer community while increasing route efficiency and recovering the cost of excess refuse collection.

Value Overview

- Improved Sustainability
- Capture Previously Unbilled Events
- Increase Productivity
- Reduced Driver Interaction
- Improved Customer Compliance

Designed For



3rd Eye complete fleet management solutions.
Let Your Drivers Drive, We'll Handle The Rest.

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